



# E SERIES 'HASSLE FREE' | WARRANTY CLAIM FORM

File No: 9.003US  
Date: JANUARY 29, 2016  
Supersedes: 9.003US  
Date: MARCH 18, 2008

## UNITED STATES

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## MAIL ORIGINAL CLAIM TO

**ARMSTRONG PUMPS INC.**  
93 EAST AVENUE  
NORTH TONAWANDA, NY 14120

## WHOLESALER/OEM CLAIM REFERENCE

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Submittal date: \_\_\_\_\_

(i.e. your debit / return reference)

Company name: \_\_\_\_\_

Address: \_\_\_\_\_

Name (please print): \_\_\_\_\_

Customer name: \_\_\_\_\_

Customer address: \_\_\_\_\_

Customer phone #: \_\_\_\_\_

Installation date: \_\_\_\_\_ Failure date: \_\_\_\_\_

Model: \_\_\_\_\_ Size: \_\_\_\_\_ Product date code: \_\_\_\_\_  
(Must not exceed 30 months by date code)

Original purchase order #: \_\_\_\_\_

Armstrong sales order #: \_\_\_\_\_

WATER SOURCE		OPERATING TEMPERATURE		OPERATING PRESSURE	
CITY: <input type="checkbox"/>	WELL: <input type="checkbox"/>	VARIES: Y/N		VARIES: Y/N	
OTHER: _____		MIN.	MAX.	MIN.	MAX.

Customer complaint: \_\_\_\_\_

## REPLACEMENT PUMP DATA

QTY	ARMSTRONG MODEL/PART #	SKU # (YOUR MODEL/PART #)

## FOR ARMSTRONG USE ONLY

Date received: \_\_\_\_\_

WAR - BAAN reference: \_\_\_\_\_

WCR - BAAN reference: \_\_\_\_\_

Warranty account: \_\_\_\_\_

Reference field A: \_\_\_\_\_

Reference field B: \_\_\_\_\_

Representative: \_\_\_\_\_

Original sales order: \_\_\_\_\_

Additional information: \_\_\_\_\_

Sales text: \_\_\_\_\_

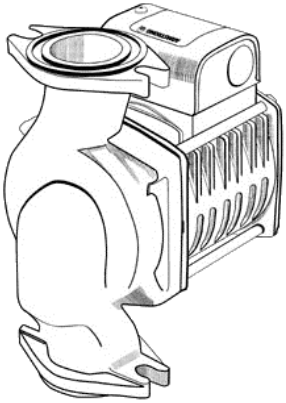
Parts approved by: \_\_\_\_\_

Order entered by: \_\_\_\_\_

Date entered: \_\_\_\_\_

**ONE CLAIM PER FORM****NOTE**

- The manufacturer warrants our **E series** product to be free from material and workmanship defects for a period of twenty four (24) months from installation date or thirty (30) months from product date code, whichever occurs first.
- This applies to all Armstrong **E series** pumps only.



- PUMPS DATE CODED 0505 TO PRESENT TO BE RETURNED FOR INSPECTION.
- ARMSTRONG NO CHARGE REPLACEMENT ORDER NUMBER TO BE USED AS RETURN AUTHORIZATION TAG NUMBER

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